TECHNICAL CAPABILITIES

- Professional Consulting Services
- IT Support Services
- Corporate Audio, Video Services
- Structured Cable | Wireless Access
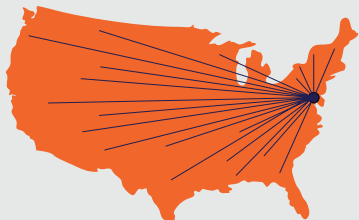- Physical Security
- Business Communications

LASTING RELATIONSHIPS

COMPLETE COVERAGE

DataLlnk is based in Millersville, MD and supports your local, regional, and national locations.

We Make "IT" Easy

ProLink IT Service

WatchIT Service Program

Proactive monitoring of your servers, workstations and networks

Maintaining a healthy network helps you stay within a predictable IT budget. Small problems can be identified and resolved before they get out of hand and drain your IT budget.

ProLink WatchIT lets you select from a package of support hours per month. When support hours are not used up, they will carry over and be added to the next month's allocation. When the budgeted amount of monthly support hours is exceeded, a separate invoice will be sent to balance any additional time.

ProLink Watch IT Service Program includes…

- Sentinel for Servers
- Sentinel for Networks
- Monitoring of a pre-approved third-party backup solution/service
- Service Level Agreement – Repair response time within 6 business hours
- Dedicated Primary Technical Consultant - Two (2) meetings a year, up to one (1) hour each, to review network health at no charge
- Business Solutions Consultant – One (1) meeting a year to review the network for growth and IT advancements at no charge

Additional DataLink Support Products available with your ProLink WatchIT Service Plan…

- Sentinel for Workstations
- Hosted Email w/Spam Filtering
- Spam Filtering
- ProtectIT for Server & BDR for Server
- ProtectIT Offsite Data Storage
- ProtectIT for Workstations
- VirtualizeIT – Hosted and Managed Private Cloud Solution
- Consulting with a Chief Technology Specialist for planning and design

We Make Watching & Protecting Your IT Easy

When keeping your IT on track is a top priority –
DataLink makes IT happen – at a cost that makes sense.